

State of
Maine



Real Estate Candidate Handbook

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QUICK REFERENCE

PRINT HANDBOOK

Quick Reference

Reservations

Before making an exam reservation

Candidates should thoroughly review this handbook, which contains examination content outlines and important information regarding eligibility and the examination and licensing application process.

Making an exam reservation

Candidates may make an examination reservation by:

- calling Promissor Customer Care at (877) 543-5220
- faxing the Fax Reservation Form (from Appendix) to Promissor at (888) 204-6291
- visiting the Promissor web site (www.promissor.com)

Candidates should make a reservation by phone at least three (3) business days before the desired examination date, or by fax or on the Web at least four (4) business days before the desired examination date. **Walk-in examinations are not available.**

Schedules & Fees

Promissor Assessment Center locations

A list of Promissor Assessment Centers appears on the back cover of this handbook. Candidates should contact Promissor to confirm specific locations and examination schedules.

Exam fees

The examination fee (\$85) must be paid at the time of reservation by credit card, debit card, or electronic check. **Payment will not be accepted at the assessment center.** Examination fees are nonrefundable and nontransferable except as detailed in *Change/Cancel Policy*.

Exam Day

What to bring to the exam

Candidates should bring to the examination the confirmation number they received when they made the examination reservation, proper identification, and other materials as dictated by the state licensing agency. A complete list can be found in *What to Bring* (page 16).

Exam procedures

Candidates should report to the Promissor Assessment Center at least thirty (30) minutes before the examination begins to complete registration. Each candidate will have four (4) hours to complete the examination, and will leave the assessment center with an official score report in hand.

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Introduction

Licensure is the process by which an agency of state government or other jurisdiction grants permission to individuals to engage in the practice of, and prohibits all others from legally practicing, a particular profession, vocation, or occupation. By ensuring a minimum level of competence, the licensure process protects the general public. The state regulatory agency is responsible for establishing an acceptable level of safe practice and for furnishing the means to determine whether an individual meets that standard.

The state of Maine has retained the services of Promissor to develop and administer its real estate examination program. Promissor is nationally recognized as a leading provider of assessment services to regulatory agencies and national associations.

Promissor/Maine Real Estate

PO Box 8588
Philadelphia, PA 19101-8588
(877) 543-5220

Web site: www.promissor.com

FaxBack: (888) 204-6246

Maine Real Estate Commission Contact Information

Office Address*:

Department of Professional & Financial Regulation
Gardiner Annex
122 Northern Avenue
Gardiner, ME 04345

**mail should NOT be sent to this address*

Mailing Address:

Maine Real Estate Commission
35 State House Station
Augusta, ME 04333-0035

Licensing Staff:

License qualifications, license renewal, and general information:

Deborah Fales (207) 624-8521
email: deborah.a.fales@maine.gov

License qualifications, education, and general information:

Laurel Grady (207) 624-8518
email: laurel.h.grady@maine.gov

General information:

Sue Greenlaw. (207) 624-8515
email: susan.a.greenlaw@maine.gov

Fax:

(207) 624-8637

Web site:

www.maineprofessionalreg.org
OR
www.state.me.us

Licensing Requirements

All candidates for a Maine real estate license must:

- Be 18 years old at the time of license application
- Hold a high-school diploma (or the equivalent)
- Have a reputation for honesty, truthfulness, fair-dealing, and competency

Additional qualifications and requirements are listed under the section for each license type.

Sales Agent

The Sales Agent license is an entry-level license that allows individuals to acquire on-the-job training and experience while they complete the requirements for an Associate Broker license. Sales Agents may perform all brokerage services specifically authorized by the designated broker of the agency with which the Sales Agent is affiliated. The license is issued for two (2) years and is not renewable. The Sales Agent candidate must have made arrangements to affiliate with a licensed real estate agency before he/she applies for a license.

There are two ways to qualify for a Sales Agent license, as defined by §13200 & Rule Chapter 360, Section 4. A candidate must satisfy the requirements of one of the following methods to achieve licensure as a Sales Agent.

Method A

The candidate must complete (with a minimum grade of 75%) a Commission-approved prelicense course commonly called “Introduction to Real Estate”, which covers the required skills and knowledge listed in the content outlines that appear in this handbook. A list of schools that may offer the course appears on page 8. The candidate must then submit to the Maine Real Estate Commission the following:

- A fully completed license application
- The license application fee
- A transcript for the “Introduction to Real Estate” course, showing a final grade of at least 75%

Method B

The candidate must pass the Promissor Sales Agent examination, which covers the required skills and knowledge listed in the content outlines that appear in this handbook. The candidate must then submit to the Commission the following:

- A fully completed license application and an original Promissor examination score report (copies are not acceptable)
- The license application fee

The candidate *must* submit the license application within one (1) year of completing the course or passing the examination. A candidate who does not apply during this time must retake the course or examination, as per Chapter 390, Section 4.

Associate Broker

The Associate Broker license is a permanent license of the next license level above the Sales Agent license. Associate Brokers are authorized to perform all brokerage services on behalf of an agency, but may not serve as designated brokers. The license is issued for a two-year period and is renewable. The Associate Broker license may be held on an inactive status.

There are two ways to qualify for an Associate Broker license, as defined by §13199 & Rule Chapter 360, Section 4. A candidate must satisfy the requirements of one of the following methods to achieve licensure as an Associate Broker.

Method A

The candidate must:

- Practice as a licensed Sales Agent for two (2) years
- Satisfactorily complete (with a minimum final grade of 75%) the Associate Broker Practice and Associate Broker Law courses (provided such courses have been approved by the Commission)
- Submit original transcripts and the *Examination Authorization Request Form* to the Commission to obtain approval to take the Promissor licensing examination. Candidates will **not** be allowed to take the examination without Commission approval. (Candidates may obtain the *Examination Authorization Request Form* from the Commission or from pre-licensing course providers.) The Commission will indicate approval by sending the candidate the yellow *Exam Authorization Card*, which must be presented at the Promissor Assessment Center
- Pass the Promissor Associate Broker examination, which covers the required skills and knowledge listed in the content outlines that appear in this handbook
- Submit a fully completed license application and an original Promissor examination score report (copies are not acceptable). This application must be submitted no more than thirty (30) days before the day the Sales Agent license expires and within five (5) years of the date of issuance of the original Sales Agent license
- Submit the license application fee

Method B

The candidate must:

- Practice as a licensed Sales Agent for two (2) years
- Satisfactorily complete (with a minimum final grade of 75%) twelve (12) college credits of coursework in a business degree program. Six (6) of those credits must be earned by successful completion of the Associate Broker Practice and Associate Broker law courses.** The remaining six (6) credits shall be earned in courses required of a business degree candidate. All twelve credit hours must be completed within five (5) years of issuance of the applicant's Sales Agent license.
- Submit with the license application official, original transcripts for Associate Broker Law and Associate Broker Practice AND transcripts for six (6) credit hours of courses required of a business degree candidate
- Submit a fully completed license application. This application must be submitted no more than thirty (30) days before the day the Sales Agent license expires and within five (5) years of the date of issuance of the original Sales Agent license
- Submit the license application fee

If the candidate has satisfied all requirements (by either method) and has submitted a complete application, the Commission will issue the Associate Broker license immediately upon the expiration of the Sales Agent license.

*** These courses must be completed for college credit. Adult education, correspondence, and proprietary real estate school courses do NOT count as qualifying education under Method B unless they have been accepted for college credit by a degree-granting institution.*

Broker

A Broker license authorizes the licensee to perform all brokerage services on behalf of an agency, including serving as the agency's designated broker. The broker license is issued for a two-year period and is renewable. This license may be held on an inactive status.

There are two ways to obtain a broker license, as defined by §13198 & Rule Chapter 360, Section 4.

Method A

The candidate must:

- Complete one (1) year of full-time practice as a licensed Associate Broker in the year immediately preceding the date of application for the Broker license.

- Satisfactorily complete (with a minimum final grade of 75%) a Commission-approved course that covers the topics listed in the content outlines that appear in this handbook (the course is commonly called “Role of the Designated Broker”)**
- Furnish a resume of real-estate-related production and activity for the full year immediately preceding the date of application for the Broker license. This resume must include a fully completed Brokerage Activity Report form available from the Commission. The candidate should request this form when contacting the Commission for a license application
- Submit along with the Brokerage Activity Report a fully completed license application that includes a course transcript for Role of the Designated Broker
- Submit the license application fee

*** Application for a Broker license must be made within one (1) year of completion of the course “Role of the Designated Broker”.*

Method B

The candidate must:

- Complete one (1) year of practice as a licensed Sales Agent
- Satisfactorily complete (with a minimum final grade of 75%) two (2) years (60 credit hours) in a business degree program, of which 12 credits must be for successful completion of Introduction to Real Estate, Associate Broker Law, Associate Broker Practice, and Role of the Designated Broker, as per Chapter 360, Section 2(D). Courses must have been completed within five (5) years of the date of application for the Broker license, with the exception of Role of the Designated Broker, which must be completed in the year immediately preceding license application. Candidates are encouraged to submit transcripts to the Commission for review before applying for a Broker license
- Submit a fully completed license application that includes official transcripts for all qualifying coursework
- Submit the license application fee

Licensing by Reciprocity

Non-Residents and Maine Residents Licensed in Another State or Jurisdiction

A non-resident, or a Maine resident, who holds an active license in good standing in another state or licensing jurisdiction may qualify for a similar license in Maine by passing the Maine Law examination. Non-resident candidates must be licensed in the state in which they reside to qualify under this provision. The

license issued will be at a level comparable to the level of the license held in the other state or jurisdiction. (It should be noted that the Maine Associate Broker is equivalent to a salesperson in many states.) Candidates who qualify by this method must affiliate with an agency licensed in Maine upon application for a license and may perform all brokerage services on behalf of that agency as outlined in the License Law and Rules Reference Book, 32 M.R.S.A., Chapter 114. The license issued is valid for a period of two (2) years and is renewable.

Candidates licensed in another state or jurisdiction who wish to obtain a comparable license by reciprocity may do so as defined by §13193 & Rule Chapter 390, Section 8. The candidate must:

- Demonstrate knowledge of Maine real estate law by passing the Maine Law examination
- Hold a similar active license in good standing in his/her resident state
- Provide a Certificate of Licensure from **each** state in which the candidate holds a real estate license (as detailed in Chapter 390, Section 8 of the Commission Rules)
- File a completed Irrevocable Consent to Service application (non-residents only)
- Submit a fully completed license application, a certificate of license from each state in which applicant now holds or has held a real estate license and a fully completed Irrevocable Consent to Service application.
- Submit the appropriate license fee

Non-residents who are not licensed in another jurisdiction but wish to become licensed in Maine may qualify for a license by satisfying the education and/or experience requirements as outlined under the specific license categories in this handbook.

IMPORTANT: Candidates qualifying by reciprocity must hold a current and active license in good standing in another state or jurisdiction at the time application is made for the Maine license. Active status is defined as maintaining affiliation with an agency or eligibility to perform real estate brokerage. The only acceptable evidence that the candidate holds an active license in good standing is a Certificate of Licensure issued by the licensing jurisdiction. A copy of a current license is not acceptable.

Renewing an Expired License

An individual who has allowed a Broker or Associate Broker license to expire for more than ninety (90) days may reinstate the license by passing the Maine Law examination. Candidates applying under this provision will qualify for the same type of license as previously held. Individuals who hold an expired Sales Agent license do not have this option.

Applying for the License

After passing the Law examination, a candidate must submit to the Commission the following:

- A fully completed license application that includes the name and address of the Maine-licensed agency with which the applicant will place his license, notarized signatures of three references, and the signed and dated recommendation from the agency's designated broker
- The appropriate license fee

Prelicense Course Sponsors

Sponsors listed below have offered one or more approved prelicense courses. Candidates may contact sponsors for information about current or future offerings. Courses must be approved by the Commission to qualify for licensing; therefore, it is recommended that candidates determine that a course has been approved before enrolling.

Arthur Gary School of Real Estate, Portland . . (207) 856-1712
Center for Real Estate Education,
University of Southern Maine, Portland* (207) 228-8400
Toll-Free (800) 800-4876/ext.8400
Central Maine Technical College, Auburn (207) 784-2385
Coldwell Banker Real Estate School, Portland . (207) 775-6055
Eastern Maine Technical College (207) 941-4609
Ellsworth Adult Education (207) 667-6499
Expert Realty Services, Inc. (207) 729-8847
Foster Real Estate Enterprises,
Education Division, Ellsworth. (207) 667-7480
Kennebec Valley Technical College, Fairfield. . (207) 453-5000
Maine Real Estate Training Academy, Naples . (207) 693-4715
Massabesic Adult Education, Waterboro (207) 247-3221
MidCoast Adult & Community Education (207) 596-2018
Mid-State College, Augusta (207) 623-3962
MSAD #4 Piscataquis Adult Education, Guilford . . (207) 876-4263
MSAD #54 Adult Education, Skowhegan (207) 474-7553
MSAD #68 Adult Education, Dover-Foxcroft . . (207) 564-6525
Southern Maine Technical College,
South Portland (207) 767-9529
United Technology Center, Bangor (207) 942-5296
University of Maine, Augusta (207) 621-3288
York County Technical College, Wells (207) 646-9282

*Offers approved correspondence course versions of Associate Broker Law and Associate Broker Practice as well as live courses.

Recommended Reading

The following is a list of texts and study aids the Commission has determined may be useful in preparing for examination and a career in real estate. This list is a sample of the information available to potential real estate licensees and is not meant to represent all the information candidates will need to prepare for an examination. Candidates should consult a real estate instructor or experienced real estate professional for suggestions about alternative study materials. Out-of-print texts may be available at public or university libraries.

SALES AGENT AND ASSOCIATE BROKER EXAMINATION

Introduction to Real Estate Law,

Charles, Coit, Dearborn Real Estate Education, Chicago, IL
(out of print).

Maine Environmental and Land Use Statutes

Deskbook 2001,

Ahrens, Philip F.W., Tower Publishing, 588 Saco Road,
Standish, ME 04084

Maine Consumer Law Guide,

Office of the Maine Attorney General , 6 State House Station
Augusta ME 04333 www.state.me.us/ag/clg/html.

Maine Real Estate Law,

Creteau, Paul, Castle Publishing, Portland, ME. (out of print)

Modern Real Estate Practice,

Galaty, Allaway and Kyle, Dearborn Real Estate Education,
Chicago, IL.

Real Estate Law, 2nd Edition,

Gibson, Karp and Klayman, Dearborn Real Estate Education,
Chicago, IL.

Real Estate, An Introduction to the Profession,

Harwood, Bruce, Prentice Hall, Inc., Englewood Cliffs, NJ.

Real Estate Principles,

Harwood, Bruce, Prentice-Hall, Inc., Englewood Cliffs, NJ.

Real Estate Resource Book,

Harwood, Bruce, Prentice-Hall, Inc., Englewood Cliffs, NJ.

Doing the Right Thing,

Long, Deborah, Thomson/South-Western Educational Publishers,
Mason, OH

Mastering Real Estate Principles 3rd Edition,

Cortesi, Gerald R., Dearborn Real Estate Education, Chicago, IL.

Maine Planning & Land Use Laws,

Michaud, Fredrick L., 56 Bradford Lane, South China, ME
04358, (207) 445-4402 (phone and fax), email:
frelan@gwi.net

Maine Real Estate Principles and Practices, 5th Edition,
Richer, Elaine, Thomson/South-Western Educational Publishers,
Mason, OH

The Language of Real Estate,
Reilly, John, Dearborn Real Estate Education, Chicago, IL.

Maine Real Estate License Law & Rules Reference Book,
Maine Real Estate Commission

MAINE LAW EXAMINATION

Introduction to Real Estate Law,
Charles, Coit, Dearborn Real Estate Education, Chicago, IL
(out of print).

Maine Consumer Law Guide,
Office of the Maine Attorney General , 6 State House Station
Augusta ME 04333 www.state.me.us/ag/clg/html.

**Maine Environmental and Land Use Statutes
Deskbook 2001,**
Ahrens, Philip F.W., Tower Publishing, 588 Saco Road,
Standish, ME 04084

Maine Real Estate Law,
Creteau, Paul, Castle Publishing, Portland, ME. (out of print)

Maine Planning & Land Use Laws,
Michaud, Fredrick L., 56 Bradford Lane, South China, ME
04358, (207) 445-4402 (phone and fax), email:
frelan@gwi.net

Maine Real Estate Law Exam Study Materials,
Center for Real Estate Education, Portland, ME. (207) 228-8400
(Study materials developed specifically for the Maine Law exam.)

Maine Real Estate Law Exam Study Materials,
Arthur Gary School of Real Estate, Westbrook, ME.
(207) 856-1712 (Study materials developed specifically for the
Maine Law exam.)

Maine Real Estate Principles and Practices, 5th Edition,
Richer, Elaine, Thomson/South-Western Educational Publishers,
Mason, OH

Maine Real Estate License Law & Rules Reference Book,
Maine Real Estate Commission

“Maine Planning & Land Use Laws” and the “Law Exam Study
Materials” may be obtained from the publishing school or
agency indicated on the list. All other texts are commonly avail-
able at college bookstores and libraries.

Copies of the “Maine Real Estate License Laws and Rules
Reference Book” are available from the Commission, and
laws and rules may also be downloaded from the Web
(www.maineprofessionalreg.org).

Exam Reservations

Phone Reservations

Walk-in examinations are not available. Candidates may call Promissor Customer Care at (877) 543-5220 to make an examination reservation.

Customer Care Hours	
Monday – Friday	8 am – 11 pm
Saturday	8 am – 5 pm
Sunday	10 am – 4 pm

Eastern Standard Time

Before calling, candidates should have the following:

- Legal name, address, daytime telephone number, and date of birth
- The name of the examination(s)
- The preferred examination date and assessment center location (a list appears on the back cover of this handbook)
- A failing score report (if retaking an examination)

A Customer Care Associate will help candidates select a convenient examination date and location, and provide specific instructions about any necessary eligibility forms or documentation that must be brought to the examination. A reservation will be made based on the next available examination date. Candidates will receive directions to the Promissor Assessment Center and will have an opportunity to ask questions.

Candidates should make a phone reservation at least three (3) business days before the desired examination date.

For an exam on:	Candidates should call:
Thursday	Monday
Friday	Tuesday
Saturday	Wednesday
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday

Schedule is subject to change.

Telecommunication Devices for the Deaf

Promissor is equipped with TDD (Telecommunication Devices for the Deaf) to assist deaf and hearing-impaired candidates. TDD calling is available 8:00 am to 5:00 pm (EST), Monday through Friday, toll-free at (800) 274-2617. This TDD phone option is for individuals equipped with compatible TDD machinery.

Online Reservations

Candidates may make an examination reservation online by visiting the Promissor Web site (www.promissor.com). First-time users must obtain a check-in code and will be asked to provide name, email address and phone number, as well as a personal password. Candidates will receive a check-in code immediately upon submitting the requested information.

Candidates will be prompted with step-by-step instructions on completing the online *Reservation Request Form*. An online request may be canceled **before** the completed *Reservation Request Form* has been submitted by clicking on *Check Out/Cancel This Request*. Once the online request has been submitted, Promissor will send via email a confirmation of the examination date, time and location, or will contact candidates whose choices are not available. Candidates may also review, change or even cancel an existing reservation after the *Reservation Request Form* has been submitted by clicking *Review/Change Reservation* or *Cancel a Reservation* and following the instructions.

Online reservations should be made at least four (4) business days before the desired examination date.

Fax Reservations

Candidates may fax the Fax Reservation Form (from Appendix) to Promissor at (888) 204-6291, 24 hours a day, 7 days a week. The completed form should be faxed at least four (4) business days before the desired examination date. A confirmation of the reservation will be returned by fax within 24 hours of receipt of the faxed request.

Confirmation Number

Candidates will be provided with a confirmation number, which should be written down in the space provided below. This number should be used for any contact with Promissor.

Confirmation Number:
Examination Date:
Promissor Assessment Center:
Customer Care Associate:

Exam Fees

The examination fee (\$85) must be paid at the time of reservation by credit card, debit card, or electronic check. Candidates who cannot use any of these payment options should telephone Customer Care to arrange to pre-pay the examination fee. **Payment will not be accepted at the assessment center.** Examination fees are nonrefundable and nontransferable except as detailed in *Change/Cancel Policy*.

Candidates who wish to take the examination out of state must contact Customer Care to pre-pay an additional \$50 before they may make a reservation.

Using Electronic Checks

Candidates who choose to pay the examination fee by electronic check must have a personal checking account, and must be prepared to provide to Promissor at the time of reservation the following information:

- Bank name
- MICR number (as illustrated below)
- Social Security number or driver's license number
- Name and address on the account
- Next available check number

The MICR number can be found on a paper check, as illustrated below:



Using this information, Promissor can request payment from the candidate's bank account just as if the candidate had submitted an actual paper check.

Change/Cancel Policy

Candidates should call Customer Care at (877) 543-5220 at least four (4) business days before the examination date to change or cancel a reservation. Candidates who change or cancel their reservations with proper notice may either transfer their fees to a new reservation or request a refund. **Candidates who change or cancel their reservations without proper notice will forfeit the examination fee.**

If the exam is:	Candidates must call by the previous:
Monday	Thursday
Tuesday	Friday
Wednesday	Saturday
Thursday	Sunday
Friday	Monday
Saturday	Tuesday

This chart does not reflect holidays, which may increase the number of days' notice candidates must give.

Candidates are individually liable for the full amount of the examination fee once a reservation has been made, whether individually or by a third party.

Absence/Lateness Policy

Candidates who are late to or unable to attend a scheduled examination may be excused for the following reasons:

- Illness of the candidate or that of the candidate's immediate family member
- Death in the immediate family
- Disabling traffic accident
- Court appearance or jury duty
- Military duty
- Weather emergency

Candidates who are otherwise late to or absent from an examination and have not rescheduled or canceled according to *Change/Cancel Policy* will forfeit the examination fee.

Weather Delays and Cancellations

If severe weather or a natural disaster makes the Promissor Assessment Center inaccessible or unsafe, the examination may be delayed or canceled. Candidates may tune to local radio stations for details on delays and cancellations during severe weather.

Location	Call Letters	Frequency
Bangor	WABI	910 AM
Portland	WBLM	102.9 FM
Boston	WBUR	90.9 FM

Special Exam Requests and Services

Promissor complies with the provisions of the Americans with Disabilities Act (42 U.S.C. 12101 *et seq.*) and Title VII of the Civil Rights Act, as amended (42 U.S.C. 2000e *et seq.*), in accommodating disabled candidates who need special arrangements to take an examination.

Candidates who require special arrangements due to impaired sensory, manual or speaking skills, or other disability, should fax the *Special Accommodations Request Form* (found in the back of this handbook) to Promissor.

The form must be accompanied by supporting documentation from a physician or other qualified professional reflecting a diagnosis of the candidate's condition and an explanation of examination aids or modifications. Promissor will provide auxiliary aids and services, except where such may fundamentally alter the examination or results, or result in an undue burden. The examination will be scheduled upon receipt of all required information by Promissor.

Candidates who have additional questions concerning ADA arrangements may contact the ADA Coordinator at (800) 274-3707. However, the *Special Accommodations Request Form*, along with the required supporting documentation, **MUST** be submitted to Promissor before any special arrangements can be finalized.

Promissor will determine the time and place of specially arranged examinations and will confirm these arrangements directly with the candidate. Candidates who need to retake an examination should notify Promissor that special arrangements were used for the prior examination.

Due to the unique nature of each special request, Promissor recommends that candidates request special services as early as possible. Promissor will make a concerted effort to provide reasonable accommodations as permitted by state licensing agencies and individual Promissor Assessment Center capabilities.

Non-Saturday Exams

Candidates who for religious reasons cannot take an examination offered only on Saturdays may request a non-Saturday examination date. Such a request must be put in writing on official stationery by the candidate's religious advisor and faxed to (610) 617-9397 or mailed to:

Promissor Test Center Operations
3 Bala Plaza West
Suite 300
Bala Cynwyd, PA 19004

Non-Saturday examinations are available **ONLY** on a pre-arranged basis.

Exam Day

What to Bring

All candidates **MUST** bring to the assessment center on examination day the following:

- Two (2) forms of signature identification, one of which must be photo-bearing (preferably a driver's license)
- The confirmation number provided when the reservation was made
- Failing score report (if the candidate is retaking the examination)
- **Associate broker candidates** must present the yellow *Exam Authorization Card* (as detailed on page 4) from the Maine Real Estate Commission

Candidates who do not present the required items on examination day will be denied admission to the examination, considered absent, and will be responsible for the examination fee.

Exam Procedures

Candidates should report to the Promissor Assessment Center thirty (30) minutes before the examination to complete registration. When candidates arrive at the assessment center, they should check in with the assessment center manager and present their confirmation number, identification, and any other required documents. The manager will review these materials and photograph each candidate for his/her score report.

After registration, candidates will have an opportunity to take a tutorial on the electronic examination unit. The time spent on this tutorial will not reduce the examination time. The examination proctors will answer questions at this time, but candidates should be aware that the proctors are not familiar with the content of the examinations or with the state's licensing requirements. Candidates are responsible for determining which examinations they need to take. Examination proctors have been instructed not to advise candidates on requirements for licensure.

Once candidates are familiar with the electronic examination unit, they may begin the examination. The examination begins the moment a candidate looks at the first examination question. Candidates will be given four (4) hours to complete the examination. After the examination time has expired, the electronic examination unit will automatically turn off. Candidates will leave the Promissor Assessment Center with their official scores in hand.

Score Reporting

When candidates complete the examination, they will receive a score report marked “pass” or “fail”. Candidates who pass the examination will receive a score report that includes information on how to apply for a license.

Candidates who fail the examination will receive a score report that includes a numeric score and diagnostic information relating to the general portion of the examination, as well as information about reexamination.

Score Explanation

The passing score of an examination is set by the Maine Real Estate Commission. The general and state law portions are usually administered in multiple versions to enhance security. To ensure that no individual has an unfair advantage or disadvantage by taking a particular version of the examination, the actual passing score of the various versions may be adjusted to accommodate minor fluctuations in the difficulty level of the questions on each version. The passing score for all versions, however, is reported as a score of 75.

The reported examination scores can range from 1 to 100, but they should not be interpreted as the percentage or number of examination questions answered correctly. With 75 as the passing score, any score below 75 indicates how close the candidate came to passing, rather than the actual number or percentage of questions answered correctly.

Retaking the Exam

Candidates who fail one portion of the examination and pass the other need only retake the portion they failed, as long as they do so within one (1) year of their first examination.

Reservations for reexamination may not be made at the Promissor Assessment Center. **Candidates must wait 24 hours before making a reservation for a reexamination.**

Review of Exams

For security reasons, examination material is not available to candidates for review.

Duplicate Score Reports

Candidates may request a duplicate score report by completing and mailing the appropriate form found in this handbook and enclosing the proper fee.

Promissor Assessment Center Policies

The following policies are observed at each Promissor Assessment Center.

- Calculators are permitted if they are silent, hand-held, battery-operated, nonprinting, and without an alphabetic key pad. Solar calculators are not recommended because the lighting conditions required for the electronic examination unit are not sufficient to charge the calculator. Use of any other calculator is not permitted. Violation of this rule may result in dismissal from the examination. Calculator malfunctions are not grounds for challenging examination results or requesting additional examination time. Promissor will not provide calculators for the examination.
- Cellular phones, beepers, and any other electronic devices are not permitted during the examination, and there is no place for storage of personal belongings at the Promissor Assessment Center.
- Dictionaries, books, and reference materials are not permitted in the examination room, and candidates are strongly urged not to bring such materials to the Promissor Assessment Center. Candidates who are found with these or any other aids such as watch alarms, listening devices, recording or photographic devices during the examination will not be allowed to continue the examination.
- Candidates are not permitted to take personal belongings such as briefcases, large bags, study materials, extra books, or papers into the examination room. Any such materials brought into the examination room will be collected and returned when the examination has been completed. Promissor is not responsible for lost or misplaced items.
- Eating, drinking, or smoking during the examination is not permitted.
- Candidates may leave the room during an examination with permission from the proctor, but they will not be allowed any extra time for the examination.
- Any candidate discovered causing a disturbance of any kind or engaging in any kind of misconduct—giving or receiving help; using notes, books, or other aids; taking part in an act of impersonation; or removing examination materials or notes from the examination room—will be summarily dismissed from the examination and will be reported to the state licensing agency. Decisions regarding disciplinary measures are the responsibility of the state licensing agency.
- No visitors, guests, pets or children are allowed at the Promissor Assessment Center.

Preparing for the Exam

Exam Content

The content of the general portion of the examination is based upon information obtained from a job analysis performed by Promissor. Responses from real estate professionals were analyzed to determine the nature and scope of tasks they perform, and the knowledge and skills needed to perform them. This information is the basis upon which examination questions are written and ensures that the examination reflects the actual practice of real estate. Questions on the general portion are also reviewed and approved by nationally recognized real estate professionals.

The state law portion of the examination has been developed to reflect the laws, regulations, and practice of real estate in Maine, and has been reviewed and approved by real estate professionals in Maine.

Math Calculations

Candidates may use the following information in making mathematical calculations on the general portion of the real estate examinations unless otherwise stated in the text of the question:

- 43,560 square feet/acre
- 5,280 feet/mile
- Round off calculations (where applicable)

Note: If a question requires the calculation of prorated amounts, the question will specify: a) whether the calculation should be made on the basis of 360 or 365 days a year; and b) whether the day of closing belongs to the buyer or seller.

This information will be available in printed form at the Promissor Assessment Center for reference during the examination.

Practice Exams

Candidates may obtain practice examinations from the Promissor Web site (www.promissor.com).

General Content Outline

The general portion of the real estate examination is made up of 80 scored questions, which are distributed as noted in the following content outline. Approximately ten percent (10%) of the scored questions on the general portion will involve mathematical computations.

The Sales Agent and Associate Broker examinations contain five (5) pretest questions that are not counted toward the score. These questions are used to gather statistics on performance and to help assess their appropriateness for use on future examinations. Since pretest questions look exactly like scored questions, candidates should answer all the questions on the examination.

The following examination content outline is appropriate for real estate Sales Agents and Associate Brokers. See *Recommended Reading* for the Sales Agent and Associate Broker examination on pages 9 and 10 for a list of suggested study materials.

I. Real property characteristics, definitions, ownership, restrictions, and transfer (20% – 16 questions)

A. Definitions, descriptions, and ways to hold title

1. Elements of real and personal property
2. Property description and legal description
3. Estates in real property
4. Forms, rights, interests, and obligations of ownership

B. Land use controls and restrictions

1. Public (e.g., zoning, taxation, police power)
2. Private (e.g., liens, encumbrances, recording and priorities, subdivision/association rules)

C. Transfer/alienation of title to real property

1. Voluntary and involuntary
2. Deeds, warranties, and defects in title

II. Assessing and explaining property valuation and the appraisal process (15% – 12 questions)

A. Principles, types, and estimates of property value

B. Influences on property value

C. Approaches to property valuation and investment analysis

III. Contracts, agency relationships with buyers and sellers, and federal requirements
(25% – 20 questions)

- A. Contract elements, types (e.g., valid, enforceable), and terminology**
- B. Agency employment contracts, listing and buyer agency agreements, and required elements**
- C. Purchase/Sales contracts and contingencies**
- D. General agency relationships and fiduciary responsibilities**
- E. Property conditions and disclosures (e.g., property, environmental)**
- F. Procedures and laws governing real estate activities (e.g., Federal Fair Housing Act, Americans with Disabilities Act, antitrust, marketing controls)**

IV. Financing the transaction and settlement
(25% – 20 questions)

- A. Financing components**
 - 1. Financing instruments (e.g., notes, mortgages, contract for deed, deed of trust)
 - 2. Sources (e.g., primary and secondary mortgage markets, seller financing)
 - 3. Types of loans
 - 4. Financing concepts and terminology
- B. Lender requirements and obligations**
- C. Settlement procedures**
- D. Settlement documents (e.g., title review, RESPA)**
- E. Financing costs, property taxation, proration calculations, and other closing costs**

V. Leases, rents, and property management
(15% – 12 questions)

- A. Types and elements of leasehold estates, leases, lease clauses, and rental agreements**
- B. Lessor and lessee rights, responsibilities, and recourse**
- C. Management contracts and obligations of parties**

The Maine state-specific examinations consist of thirty (30) questions for Sales Agent candidates and fifty (50) questions for Associate Broker candidates. Candidates licensing by reciprocity or renewing an expired license should take the Associate Broker level law examination. Each examination also contains from five to ten pretest questions distributed throughout the examination. These pretest questions are not identified and will not affect the candidate's final score in any way.

The questions are determined by the content outline that follows. The number of scored questions on each topic for each exam appears in parentheses after the topic heading. See *Recommended Reading* for the Maine Law Examination on page 10 for a list of suggested study materials.

I. Maine Real Estate Commission**(Sales Agent 2, Associate Broker 2)**

- A. Powers**
- B. Investigations, hearings, appeals**
- C. Sanctions**

II. Maine Laws and Rules Governing Activities of Licensees**(Sales Agent 12, Associate Broker 18)**

- A. Activities requiring a license**
- B. Broker and brokerage definitions**
- C. Designated broker—sales agent relationship**
- D. Listings/brokerage contracts**
- E. Offers to purchase/sales contracts**
- F. Handling of monies**
 - 1. Earnest money
 - 2. Trust accounts
- G. Material disclosures**
 - 1. Disclosure requirements
 - 2. Maine-specific mandated property disclosures
 - a. Water supply
 - b. Heating system(s)
 - c. Waste disposal
 - d. Hazardous materials
- H. Commissions**
- I. Market analysis**

- J. Advertising (Associate Broker only)**
- K. Other**

III. Law of Agency/Brokerage

(Sales Agent 8, Associate Broker 12)

- A. Types of agency relationships (buyer, seller, appointed, disclosed dual, and sub-agency)**
- B. Agency/brokerage contracts**
- C. Obligations to clients and customers**
- D. Creation and termination of agency relationships**
- E. Disclosures (incl. Form #2) and acting in self-interest**

IV. Maine-specific Principles and Practices

(Sales Agent 8, Associate Broker 12)

- A. Property ownership and transfer**
 - 1. Types of ownership
 - 2. Methods of transfer
 - 3. Adverse possession
 - 4. Recording system
 - 5. Transfer tax (*Title 36, Chapter 711-A*)
 - 6. Nonresident withholding tax
- B. Sources of information in Maine**
- C. Maine Landlord-Tenant Act (Associate Broker only) (*Title 14 and/or Maine Consumer Law Guide, Chapter 14*)**
- D. Condominium law (Associate Broker only) (*Title 33, Chapter 31*)**
- E. Closings**

V. Maine Land-use Law **(Associate Broker only, 6)**

- A. Subdivisions (*Title 30-A*)**
- B. Shoreland zoning and transfer (*Title 38*)**
- C. Site location of development (*Title 38*)**
- D. Underground storage tanks (*Title 38*)**
- E. Other land use topics**
 - 1. Minimum lot size (*Title 12*)
 - 2. Land Use Regulation Commission (*Title 12*) and Department of Environmental Protection (*Title 38*)
 - 3. Open Space Tax Law and Tree Growth Tax Law (*Title 36*)
 - 4. Protection of Natural Resources (*Title 38*)

The questions in Sections I, II, and III are based on the Maine Real Estate Commission License Law (M.R.S.A. Title 32, Chapter 114) and Rules (02, 039, Chp. 300-390). These are available online through links at the Maine Department of Professional and Financial Regulation, Office of Licensing and Registration Web site (www.state.me.us/pfr/olr/categories/cat38.htm), or directly at the following Web addresses:

Laws:

<http://janus.state.me.us/legis/statutes/32/title32ch114sec0.html>

Rules:

www.state.me.us/sos/cec/rcn/apa/02/chaps02.htm

Questions in section V are based on the M.R.S.A. references specified in the outline. These statutes are available online at the state of Maine Web site at <http://janus.state.me.us/legis/statutes/search.asp>

Note: The entire question pool for both the general and state law portions of the examinations, each form of the examination, and any materials used to administer the examination are copyrighted by and are the property of Promissor. Any distribution of examination content by oral or written communication or by any material or other reproduction is strictly prohibited and punishable by law.

PROMISSOR

Maine Real Estate Exam Fax Reservation Form

Last Name _____		First Name _____	M.I. _____
Street Address _____			
()		()	
City _____		State _____	ZIP _____
()			
Telephone (Daytime) _____		Telephone (Evening) _____	<input type="checkbox"/> am
			<input type="checkbox"/> pm
Your Fax # _____		Today's Date/Time _____	
_____/_____/_____		_____/_____/_____	
Date of Birth		Licensure State	
Candidate Signature _____ (verifies completion of prelicense education)			

Promissor Assessment Center _____
Code _____
Examination Name: _____
Choice #1 Date _____ <input type="checkbox"/> AM <input type="checkbox"/> PM
Choice #2 Date _____ <input type="checkbox"/> AM <input type="checkbox"/> PM
Choice #3 May we register you for the next available date? <input type="checkbox"/> Yes <input type="checkbox"/> No

CUSTOMER CARE FAX # (888) 204-6291

CREDIT CARD PAYMENTS:

☐ MasterCard ☐ Visa ☐ AmExpress ☐ Discover

Card #: _____

Expiration Date: _____ / _____ / _____

Signature: _____

ELECTRONIC CHECK PAYMENTS:

Bank Name: _____

MICR #: _____

Next Available Check #: _____

Name/Address on Account (if different from above): _____

FOR PROMISSOR USE ONLY

Reservation is confirmed for:
Examination Date _____ Time _____
Confirmation Number _____
Promissor Assessment Center _____

PROMISSOR

Special Accommodations Request Form

Any individual who has a physical or mental impairment or limitation described as a disability under the Americans with Disabilities Act (ADA) may request special examination arrangements.

Candidates who wish to request special accommodations because of a disability should fax this form to Promissor at (610) 617-9397. Documentation on official letterhead from a physician, school official, licensed psychiatrist, licensed psychologist or other appropriate authority should be included with the form. This documentation should identify the disability and the need for the requested accommodations, and may be in the form of a letter, test results, signed school Individual Education Plan diagnosis and plan, or other official documentation identifying the disability and the accommodations prescribed.

Date _____

Last Name

First Name

M.I.

Address

City

State

ZIP

()

Daytime Telephone

Description of Disability:

☐ Large-print written exam

☐ Marker

☐ Additional time

☐ Separate examination room

☐ Reader

☐ Sign language interpreter

☐ Other equipment or accommodation (please explain): _____

Accommodations previously provided to you (list accommodation and purpose, such as "sign language interpreter for SAT examination"):

Candidates who have questions about special accommodations should contact Promissor:

Promissor Test Center Operations

3 Bala Plaza West, Suite 300

Bala Cynwyd, PA 19004

Phone: (800) 274-3707 (choose option 1)

TDD: (800) 274-2617 ■ Fax: (610) 617-9397

NOTE: Only candidates who require special accommodations should use this form. Only this side of the form need be completed and faxed.



Request for Duplicate Score Report

Use this form to request a duplicate copy of your score report. Please print or type all information on the reverse side of this form and include the correct fees, or your request will not be processed.

FEE:

\$10.00 for scores less than one year old.

\$25.00 for scores one or more years old.

Please enclose **certified check or money order** made payable to "Promissor". Do not send cash. Write your confirmation number on your payment. You will receive your duplicate score report in 2–3 weeks.

SEND TO:

Maine Real Estate Program
Duplicate Score Request
Promissor Processing Center
PO Box 8588
Philadelphia, PA 19101–8588

AMOUNT ENCLOSED: \$ _____

**PLEASE COMPLETE
THIS PAGE AND
THE NEXT PAGE OF THIS FORM**

Print your name and current address below:

Candidate ID #

Name _____

Street _____

City _____

State _____ ZIP _____

Tel. (_____) _____

If the above information was different at the time you were tested, please indicate former name or address below:

Name _____

Street _____

City _____

State _____ ZIP _____

Tel. (_____) _____

Exam taken:

Examination Name

Date taken: -
month year

State in which examination was taken _____

I hereby authorize Promissor to send a duplicate of my score report to me at the address above.

Candidate's Signature (required)

PLEASE COMPLETE
THIS PAGE AND
THE PREVIOUS PAGE OF THIS FORM



Maine Real Estate Pre-payment Request Form

PLEASE PRINT CLEARLY

Date

Last Name

First Name

Initial

Address

City

State

ZIP

Payment Type: ☐ Money Order ☐ Company Check

()
Day Phone

()
Evening Phone

Email address

Candidate ID #

Name of Examination

Make all checks payable to "Promissor" and mail this form to:

Promissor
c/o AP Voucher Program
PO Box 41508
Philadelphia, PA 19101-1508

General Information

**Candidates may call (877) 543-5220
to make an exam reservation.**

Promissor Assessment Centers

Code	Location	Schedule
2015	Bangor	2nd & 4th Saturday
2016	Portland	Thursday and Saturday
0269	Boston	Tuesday through Saturday

Locations and schedules are subject to change.

*Candidates will receive directions to all locations
when they call to make an examination reservation.*

Promissor Holiday Schedule

*No exams on the following holidays
or holiday weekends:*

New Year's Day/Eve	Independence Day/Weekend
Martin Luther King, Jr. Day	Labor Day
Presidents' Day	Columbus Day
Spring Holiday	Thanksgiving Day/Weekend
Memorial Day/Weekend	Christmas Day/Eve